



# *Publications and downloads*

**Better World – Our Commitment to Society**

## *Publications and Downloads*

### Publications

BT has produced a range of other publications covering all aspects of corporate social responsibility. Click here for links to those available on-line.

### Downloads

You can download each section of the Better World site in pdf format by clicking on the links below.

- Summary and Highlights
- Business Principles
- Community
- Customers
- Employees
- Environment
- Investors
- Suppliers
- Economics
- Human Rights
- Stakeholder Dialogue
- Sustainability
- Modern Communications and Quality of Life
- Digital Divide
- BT in India
- E-Business and Environment

## ***Publications***

### **Current reports**

#### **Occasional Papers**

A series of papers designed to stimulate the debate about important aspects of sustainable development and corporate social responsibility.

#### **Changing Values**

The role of business in a sustainable society.

#### **Enlightened Values**

A practical business case for accountability and stakeholder engagement.

#### **Variety and Values**

A review of globalisation and its linked effects on cultural and bio-diversity loss.

#### **Adding Values**

An insight into why and how to account for a company's economic performance and effects in relation to sustainable development.

#### **Opportunities for Change**

BT's response to the UK Government's consultation on a national sustainable development strategy.

### **Other Reports**

#### **e-Business Solutions for a Better World**

Brings together information on BT's e-business activities with some good practical examples and their associated benefits.

#### **Bidding for Funds and Resources**

Is a generic guide for any organisation seeking support from businesses, trusts and public bodies and has been widely acclaimed as an excellent reference source prepared by community specialists.

#### **Winning With Integrity**

This guide to social responsibility describes the business case for action, as well as suggested measures of performance across the full sweep of corporate social responsibility. Its development was supported by the UK Department of Trade and Industry, with representation from business. BT's Group Managing Director led the task force.

## Archived reports

### **2001 Better World Social and Environmental Report**

Pdf download files of the 2001 Better World site are available.

### **Mobiles and Health**

This hot topic was prepared prior to the de-merger of mm02.

### **A Question of Balance**

Investigates how IT technologies are changing the way we live, work and play.

### **Environment**

Environmental performance reports are available for 1998, 1999, 2000 and 2001.

### **Social**

An Issue of Responsibility was BT's first Social Report published in 1999.

### **Impact on Society**

Is a summary of BT's overall impact on society, which secured BT the Business in the Community Impact on Society and Company of the Year Awards in 1999.