



**Audio Baby Monitor 400
with HD audio and
sound level lighting
User Guide**

Welcome

Thanks for buying a BT Baby Monitor. You'll soon be able to relax knowing you can listen for your baby's every gurgle, snuffle or cry.

But first things first. To get set up, just follow the steps from page 7. Set-up only takes a few minutes.

Then, you can learn all about your monitor and how to use it from page 11.

☆ Important

Need some help? No problem – give us a call on **0800 145 6789***, or go to **bt.com/producthelp**.



* Calls to our helpdesk made from the UK mainland and mobile networks are free. International call costs vary.

Important safety information

- Your baby monitor is designed as just an aid. It isn't a substitute for responsible and proper adult supervision.
- Make sure all cables and units are out of your baby's reach – at least one metre away.
- Never cover either unit, put them in moist places or inside the cot, bed or playpen.
- If you travel abroad, check the voltage on your unit's plugs match the local power output.
- Only use the batteries supplied for the Parent unit. If you need to replace them, contact our helpdesk.
- Do not take the product apart. If you need repairs, get in touch with our helpdesk.
- During constant use, it's normal for your Baby unit and Parent unit power adapters to become warm.
- Only use the power supply supplied. Using an unauthorised power supply will invalidate your guarantee and may damage your baby monitor. The item code for both the Parent unit and Baby unit mains power supply is 077861 (manufactured by Ten Pao International Ltd, part number S003AIB0600040).

Inside the box

- Baby unit
- Parent unit
- 2 x AA NiMH 1300mAh rechargeable batteries for Parent unit (pre-installed)
- 2 x power adapters (item code 077861)

Contents

Your Audio Baby Monitor 400

Parent unit.....5

Baby unit6

Setting up

Parent unit.....7

Baby unit8

Switching on and linking the
Parent and Baby units9

Deciding where to put your units.....9

Using your Audio Baby Monitor 400

Switching the Baby unit on/off 11

Switching the Parent unit on/off..... 11

Changing the loudspeaker volume
on your Parent unit 12

List of tones..... 12

Resetting the units..... 13

Help 14

General information

Cleaning 16

Guarantee..... 16

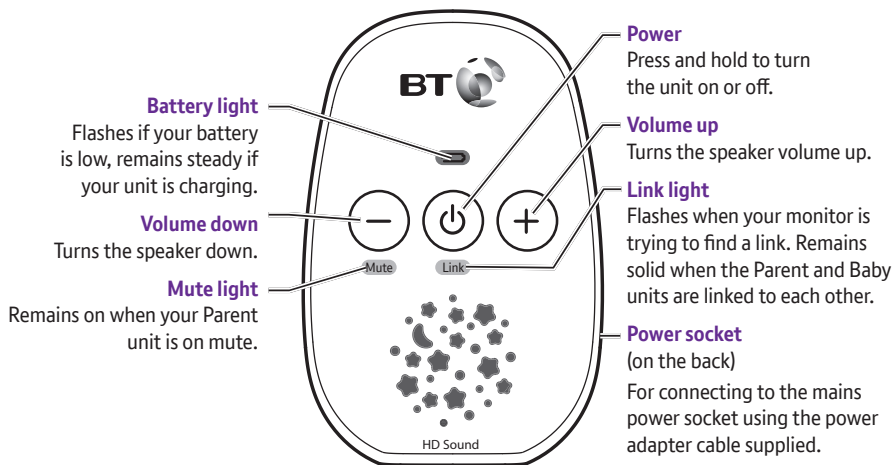
How to recycle your equipment 17

Radio Equipment Directive
Declaration of Conformity 17

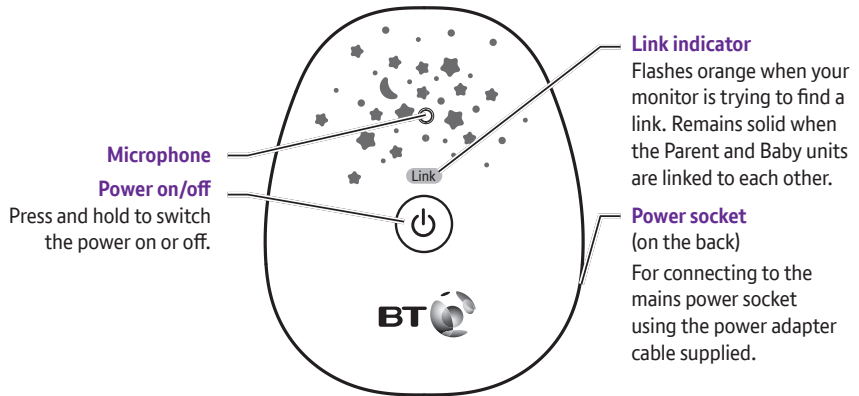
User Guide formats 17

Your Audio Baby Monitor 400

Parent unit



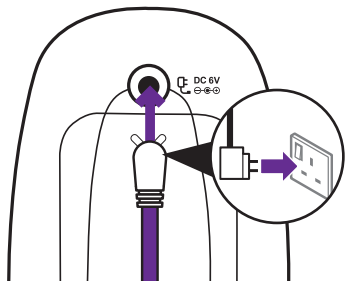
Baby unit



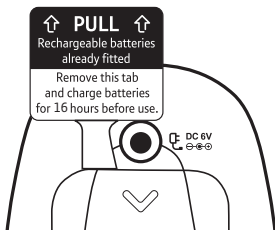
Setting up

Parent unit

1. Plug one of the power cables into the socket on the back of the Parent unit.
2. Plug the other end of the cable into your mains wall socket and switch it on.




3. Activate the batteries by pulling the plastic tab away from the back of the Parent unit.



Warning

Only use the power adapters supplied. Using incorrect power adapters may permanently damage your product.

Battery low alert on Parent unit

When the batteries on your Parent unit are running out, an alert will sound and the battery  will flash. When this happens, you'll need to charge the batteries.



Warning

Always use rechargeable batteries in the Parent unit. Only use the type we've recommended – 2 x AA NiMH 1300mAh batteries. Charge the batteries as instructed in this user guide. The Parent unit can still be used when it's charging.

Setting up

☆ Tip

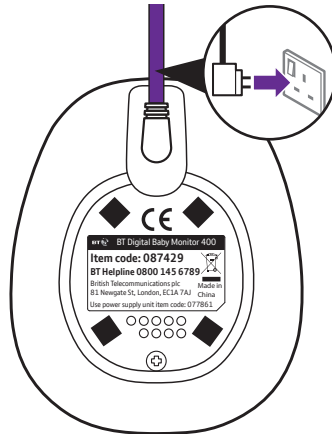
Taking out the batteries

If you ever need to remove the batteries, slide open the battery compartment cover and use the ribbon to push them out.

4. Leave the batteries to charge for 16 hours to reach maximum charge.



Baby unit

1. Plug the remaining power cable into the socket on the back of the Baby unit.
2. Plug the other end of the cable into your mains wall socket and switch it on.



Switching on and linking the Parent and Baby units

Before switching on, make sure the Parent and Baby unit are at least one metre from each other. Any closer and you might get audio feedback sounds.

1. Press and hold the  button on the Baby unit until the orange Link indicator flashes.
2. Press and hold the  button on the Parent unit until all the LEDs on the unit briefly light up. The orange Link indicator will flash and then will remain steady when the units have linked.
3. When the units are linked, the orange Link indicator lights on the Parent and Baby units will stop flashing. When the lights stay steady, your monitor is ready to use.

Deciding where to put your units

The Baby unit should ideally be within 1 to 2 metres of your baby. Make sure both the Baby unit and mains power cable are connected securely and they're out of baby's reach.

If the Parent and Baby units are too close together, you'll hear a high-pitched noise. That's because the units are designed to be put at a distance from one another, such as in separate rooms.

☆ Important

The two units will need to be linked before you can start using them. If the link between the units is broken, the Link indicator lights will flash while they try to look for each other.



After 30 seconds, if the link is still broken, the Link indicator lights will flash red. If the link is broken, check that:

- the mains power is plugged in and switched on at the Baby unit
- both units are switched on
- the batteries are charged in the Parent unit
- the Parent and Baby units are within range of each other (in ideal conditions, that's up to 300 metres outdoors and 50 metres indoors).



Using your Audio Baby Monitor 400

Switching on/off

Switching the Baby unit on

1. Press and hold the  button, the orange Link light flashes. When it's finished linking, it'll stop flashing and remain steady.
2. To switch off, press and hold the  button again.

Switching the Parent unit on

1. Press and hold the  button on your Parent unit. The LED lights will flash when the units are linking. When the units have found each other, your Parent unit will go back to its idle screen.
2. To switch off, press and hold the  button again. The screen will go blank and all the lights will switch off.

Using your Audio Baby Monitor 400

The unit has five volume levels plus Off (Mute). If you try to set the volume higher or lower than those, you'll hear a beep.

Changing the loudspeaker volume on your Parent unit

You can change the volume using the **+** and **-** buttons. If you've muted the sound, the mute light will come on.

List of tones


Your Audio Baby Monitor 400 can produce various tones. They have the following meaning:

Tone	Meaning
Single tone	Confirmation (for example, saving a setting)
Fast double tone	Error (for example, trying to change the volume but already reached maximum)
Fast triple tone	System alert (for example, link lost or battery low)

You can turn off user alert tones by pressing any button on the Parent unit.

Resetting the units

Resetting either units means they'll return to the settings they came with.

1. Make sure the unit you're resetting is switched on.
2. Hold down  for 10 seconds. The unit will switch off and turn back on when the reset has been completed.
You should only reset if you're having problems with your monitor.

Help

If you have any problems setting up or using your baby monitor, see if these common questions can help.

Why is the Parent unit beeping?

Take a look at page 12 for a list of the tones the Parent unit makes. It could be beeping for a few different reasons.

- The link has been lost between your units. Check that the Baby unit Link indicator is illuminated. If not, make sure the power adapter is still connected.
- The batteries are low. See page 7.
If the Parent unit still beeps after this, try switching the Baby unit off at the mains power socket and removing the batteries for around 30 minutes. Make sure the Parent unit is clean by wiping with a damp cloth. If this doesn't work, call the Helpline for advice.

Why isn't the Link light coming on?

- Check that both units are switched on.
- Check the batteries in the Parent unit are installed properly and charged.
- Check that the mains power is plugged in and switched on at the Baby unit.
- Check that the units are within range of each other.

Why aren't the units linking?

- Make sure the units are within range of one another.
- Check if both units are turned on.

What do I do if the battery is showing as low on the Parent unit?

- Plug the unit into a wall power socket to charge it. It's best to leave the unit plugged in whenever you can, to make sure the batteries are always charged.
- To fully charge the batteries, the Parent unit should be on charge for about 16 hours if switched off and 24 hours if switched on.
- To speed things up, turn the Parent unit off when charging if it's not being used.

Why is my Parent unit very quiet?

- You may have set the volume too low. See 11.
- You may have switched Mute on. Take a look at 11.

Why is there a high-pitched noise coming out of one of the units?

- The units might be too close to each other.
- The volume setting might be too high.

Still stuck?

Try [bt.com/producthelp](https://www.bt.com/producthelp) or call us on 0800 145 6789*. Calls to this number made from within the UK mainland network are free. Mobile and international call costs may vary.

General information

Cleaning

To clean, wipe with a damp cloth.

Guarantee

Your Audio Baby Monitor 400 is guaranteed for 1 year from when you bought it. This means we'll either repair it or replace all or part of the product if it's not working properly. If you bought the product more than 28 days ago, we might replace it with a refurbished or repaired one.

Guarantee conditions:

- The guarantee only covers problems found in the 1 year guarantee period
- You'll need your receipt or other proof of purchase
- Your product is returned to BT or one of our partners as instructed
- This guarantee doesn't cover any problems caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents
- This guarantee doesn't affect your statutory rights.


Within the 1 year guarantee period

Before returning your product, please take a look at the Help section beginning on page 14 or contact the Audio Baby Monitor 400 Helpline on **0800 145 6789**. Additional answers to frequently asked questions are available from **bt.com/producthelp**. If the helpdesk can't fix the problem, they'll let you know how to get a repair or a replacement. If you need to return your product please pack it in the original box if you still have it and make sure you include all the parts like batteries, cables and power supplies. You'll also need a fault reference number from the helpdesk. This does not affect your statutory rights.

Outside of the 1 year guarantee period

If your product needs repair after the guarantee period has ended, we recommend that you contact BT's recommended repair agent Discount Communications on 0800 980 8999 or a local qualified repairer.

How to recycle your product

The  symbol means this product is electrical or electronic equipment, so DO NOT put it in your normal rubbish. Check with your retailer for how to recycle or if you're a householder you can use your local recycling centre.



Find out more about recycling electrical or electronic equipment at [bt.com/weee](https://www.bt.com/weee)

Radio Equipment Directive Declaration of Conformity

Hereby, British Telecommunications plc declares that the radio equipment type BT Audio Baby Monitor 400 (087429) is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address:
[bt.com/producthelp](https://www.bt.com/producthelp)

Radio transmission information

Frequency range 1881.792 – 1897.344MHz
Max power 203.70mW 23.09dBm

User Guide formats

This document is also available in other formats, such as Large print, Braille and Audio CD. If you would like a copy, please call 0800 145 6789*.



Offices worldwide

© British Telecommunications plc 2018
We're registered in England at 81 Newgate Street,
London, EC1A 7AJ, UK (company number 1800000).

Available in other formats including braille, large print
or audio CD. If you would like a copy, please call
0800 145 6789*.

* Calls to our helpdesk made from the UK mainland and
mobile networks are free. International call costs vary.

Audio Baby Monitor 400 (11/18) Issue 3

